



Terms & conditions

Please read the following terms & conditions carefully before returning the completed & signed booking form, by doing so you accept these terms and conditions on behalf of your self and your party.

Website

The information provided on our website and in our brochure is deemed to be truthful and correct at the time of writing. Photographs of rooms represent the type of accommodation and not all rooms will be the same shape, size or style.

Booking

Once your booking has been made either by email or phone it is your responsibility to forward the relevant payment immediately in order to confirm your reservation.

When deposits or balances have been received you will be forwarded an acknowledgment and /or a holiday confirmation and invoice. It is important that you check these to ensure they are correct. Discrepancies must be brought to our attention within 7 days. Items not mention on your invoice/confirmation will not be supplied.

Payment

Deposits of 30% for the self-catered properties are due at the time of booking and in order to confirm your reservation.

The holiday balance is due 10 weeks prior to arrival. Please note we do not issue balance reminders, it is your responsibility to forward the required balance at the correct time.

If we do not receive your balance payment at the date required, we have the right to cancel your booking and retain the deposits paid.

Payments can be made by bank transfer.

Cancellations

Cancellations must be made in writing and will result in the following charges;

More than 42 days; loss of deposit

42 – 29 days; 40%

28 – 15 days; 60%

14 to day of departure; 100%

In the unlikely event we need to cancel your holiday all payment will be refunded.

If we need to make any changes prior to your arrival, we will notify you as soon as known if they may affect your holiday.

Prices

We reserve the right to change the price of unsold holidays at any time. Always check the price of your holiday at the time of booking.

Insurance

It is imperative you are covered by relevant winter sports insurance; no liability will be accepted by Ski3V Ltd for clients travelling without adequate insurance.

Personal items

You must be responsible for all personal items, baggage, and ski equipment, hired or personal.

In the event of loss or theft you should obtain a police report.

Ski & boot hire

We can hire skis & boots and are happy to advise on requirements and suitability.

We will make the fittings and settings based on our expertise and your information regarding ski ability, weight, and fitness level and in accordance with manufacturers guidelines.

We suggest you do not alter any of the settings made by us, should you make any alterations they are at your own risk.

We can take no responsibility for ski accidents.

Accommodation

All our accommodations either belong to us or friends of ours and guests undertake not to damage or misuse these properties. If we feel that a charge should be made for any such damage or mistreatment then we shall seek to recover this from the relevant party.

Lynda Gillies

Ski 3V Ltd